

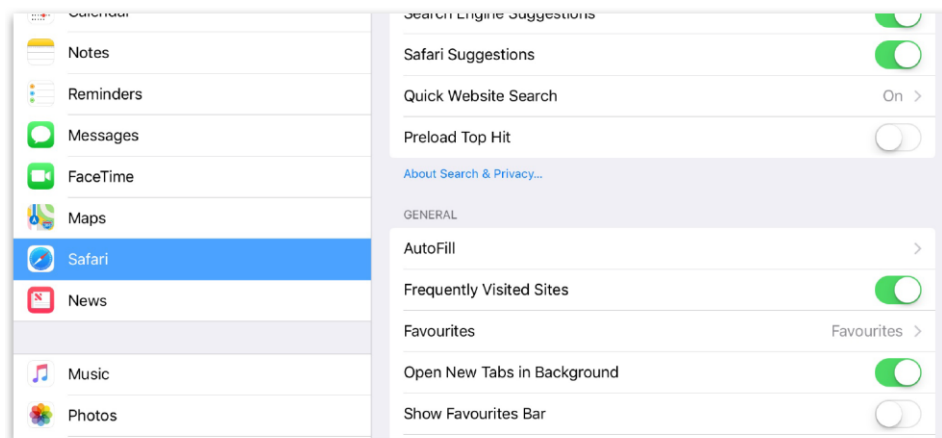
CHANGING SETTINGS ON IOS

Cookie settings in Safari on Apple devices are by default set more strictly than on other browsers such as Firefox, Chrome and Internet Explorer.

How to change settings: iPad/iPhone

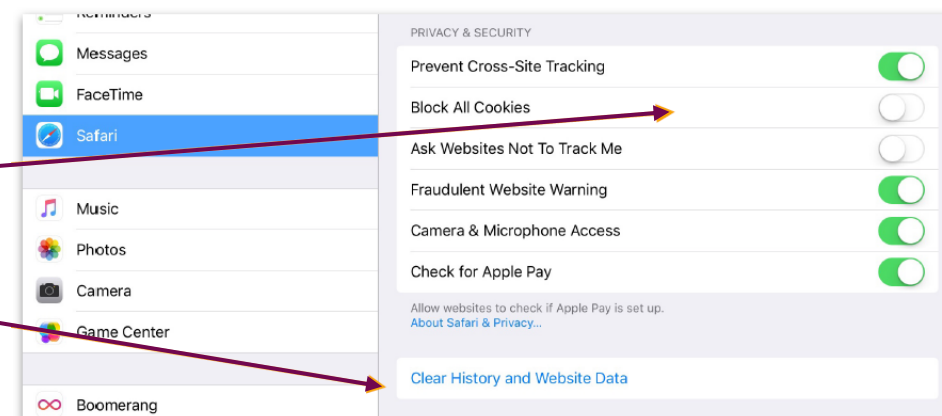
Tap on **Settings** on the home screen of either device. Scroll down and tap on **Safari** (on an iPad scroll in the left part of the screen).

Scroll down again to the section called **Privacy and Security** (on the iPad you are scrolling on the right part of the screen, an iPhone opens a new screen).



Next to **Block All Cookies**, the toggle needs to be on the left, so showing a grey background. If this is not set correctly, tap on the toggle and slide it across. Sometimes you may also need to switch **Prevent Cross-Site Tracking** to grey but this appears to vary on different devices.

We recommend that you also **Clear History and Website Data**. Please note this will delete your browsing history.



Once you have booked tickets, you can re-activate these settings if needed, but please note you would need to go through the above the next time you wish to book. Alternatively keep the settings as above and when you next visit our website you will be able to login and purchase tickets as normal.

On an **Apple mac**:

- In the Safari app on your computer:
- Safari > Preferences,
- Click Privacy
- ensure that both "Block All Cookies" and "Prevent Cross Site Tracking" are switched off.