

Your guide to a safe and enjoyable Bath Forum experience

Before you visit



1 Take your temperature

Take your temperature before travelling. If your temperature reading is higher than 38°C or you have a new continuous cough you should stay home.



2 Consider travel options

Consider your travel options and use a car, motorcycle, bicycle or walk to The Forum where possible, in accordance with the current UK Government guidance.



3 Pack your face covering

During your visit we are asking you to wear a face covering at all times, except when eating and drinking.



4 Ticket check

Please check your ticket for your entry time, we are staggering entrance times to minimise queueing.

When you arrive



1 Join the queue

On arrival at the venue please join the queue ensuring that you maintain a safe distance from others (guided by floor markings). Staff will be on hand to assist you.



2 Ticket check

Once you get to the front of the queue your ticket will be checked to gain entry.



3 Wear your face covering

If you don't already have it on you will be asked to put your face covering on before you progress further into the building.



4 Security check

On entry our security team will carry out a contactless bag check. We are asking you to bring minimal belongings as we won't be able to offer a cloakroom service at this time.

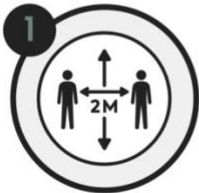


5 Sanitising station

Once your bags have been checked, you will be asked to sanitise your hands before moving forward.

Your guide to a safe and enjoyable Bath Forum experience

During your visit



1 Keeping your distance

During your visit please ensure you maintain a safe distance from others using floor guides for reference, staff will be on hand help with this.



2 Follow the routes

When moving around the venue, please follow the clearly marked one-way routes to help maintain safe distancing. We've installed signage and guidance to assist you.



3 Wear your face covering

During your visit we are asking you to wear a face covering at all times, except when eating and drinking.



4 Contactless payments

We have contactless payment available at all of our bars and would prefer you to use this method when paying for refreshments.



5 In seat service

To help with queueing and distancing we are hoping to offer an in seat ice-cream and soft drink service, bars will also be available along the one way routes.



6 Wash your hands

Please wash your hands before and after using toilet facilities which should be kept to a minimum. Sanitise your hands regularly using the stations and products provided.



7 Enhanced cleaning

Rest assured, as always, the theatre is professionally cleaned on a continual basis. Common contact surfaces and toilet facilities are regularly sanitised by our on-site cleaning team during events.



8 Our team are here to help

Our staff will be on hand during your visit to provide guidance around the venue. If you have any questions or feedback on your experience, don't hesitate to chat to any one of them.

When you are leaving



1 Follow directions

At the end of the performance please follow staff directions. You will be asked to exit via specific doors section by section.